

Subject: Hollywood Media District - Homeless Encampment Information & Elected City Officials

From: Lisa Schechter <lisa@mediadistrict.org>

Date: 08/30/2017 01:45 PM

To: <Willie@milkstudios.com>

CC: Jim Omahen <jim@mediadistrict.org>

Dear Willie:

After our meeting a couple of weeks ago, I understand that you asked for City contact information on homeless encampments. Listed below are contacts and information regarding homelessness. I hope this helps out - however it is a much larger problem - Statewide. Our politicians have let us down.

City Process on Cleaning Up a Homeless Encampment

1. Submit the Homeless Encampment to [MyLA311 Service Request Form](#). Check the box "Investigation", then "Homeless Encampment" - It will ask for the street address, then complete follow the steps to complete the service request form.
2. Upon submission of the service request form it will notify the Bureau of Sanitation - which will authorize a homeless encampment cleanup, as well as the Los Angeles Homeless Service Authority (LAHSA) where a field representative(s) will engage with the homeless person(s) at least three (3) times.
3. If the homeless individual(s) refuse services provided by LAHSA, the Authority will then notify the Bureau of Sanitation to process the encampment for cleanup.
4. Each Council District (i.e. Council District #13 - O'Farrell) is provided one day per month when their top five (5) homeless encampments will be cleaned up.
5. The Bureau of Sanitation then coordinates with the local police department (i.e. LAPD Hollywood Division SLO Eddie Guerra) to determine the clean up day due to safety concerns - Sanitation will not clean up without LAPD uniform presence.
6. The Bureau of Sanitation will post a 72-hour notice near the homeless encampment informing the homeless individual(s) how long they have until the City arrives to service the area.
7. The Bureau of Sanitation and LAPD arrive at the requested site (homeless encampment area) directing the homeless to move their personal belongings so that the Bureau can remove all hazardous waste, trash/debris, and powerwash the area.
8. Please note that when the Bureau of Sanitation completely sanitizes the area, the homeless individual(s) may return to the location. Of course this happens quite frequently - and the cycle continues. Please report the site again to [MyLA311 Service Request Form](#). The Bureau is not allowed to return to a location after it has been serviced, and they cannot refer to an old authorization service number. Altogether, the time it takes the City to coordinate and process an encampment is 10 to 20 days. More like one (1) month.

Elected Official - Council District #13

Mitch O'Farrell, Councilmember 13th District
200 N. Spring Street, Room #480

Los Angeles, CA 90012

Phone: 213-473-7013

Chief of Staff - Jeanne Min

Email: jeanne.min@lacity.org

Senior Field Deputy - Dan Halden

Phone: Hollywood Field Office 213-207-3027

Email: daniel.halden@lacity.org

City Attorney Office:

Elected City Attorney: Mike Feuer

Email: mike.feuer@lacity.org

Main Line: 213-978-8100

Assistant to City Attorney: Maria Mattera

Email: maria.mattera@lacity.org

Neighborhood Relations & External Affairs

Nicole Carcel

Email: nicole.carcel@lacity.org

Phone: 213-978-8100

Community Engagement & Outreach

Director, Rob Wilcox

Email: rob.wilcox@lacity.org

Phone: 213-978-8100

Neighborhood Prosecutor Program

Supervising Attorney, Gita O'Neill

Email: gita.oneill@lacity.org

Phone: 213-978-4090

Code Enforcement (I do not believe homeless falls underneath this area but here it is nonetheless)

Supervising Attorney, Don Cocek

Email: don.cocek@lacity.org

Phone: 213-978-1870

Homeless Engagement & Response Team

Supervising Attorney, Gina Di Domenico

Email: gina.m.didomenico@lacity.org

Phone: 213-978-7840

My Contact From Public Storage - Glendale

Regional Vice President, Brett Winslow
ext#3109

Email: bwinslow@publicstorage.com

Phone: 818-244-8080

Public Storage Corporate

Ronald L. Havner, Jr.

Chairman, President and CEO

701 Western Ave.

Glendale, CA 91201
(818) 244-8080

Joseph D. Russell, Jr.
President
Greater Los Angeles Area

David W. Collins
Vice President & Head of Marketing
Greater Los Angeles Area

News/Press Contacts

CBS Los Angeles
Investigative Reporter, David Goldstein
Investigation stories - tips email to: digoldstein@cbs.com
Or Tip Line: 818-655-2442

KNX 1070
Investigative Reporter, Charles Feldman
Email Tips: csfeldman@cbs.com
Or Phone: 323-900-2070

LA TIMES - Los Angeles City Hall Staff Writers:
Emily Alpert Reyes Email: emily.alpert@latimes.com
Dakota Smith Email: dakota.smith@latimes.com
David Zahniser Email: david.zahniser@latimes.com

ABC 7
Eyewitness Newsmakers (Sunday Morning at 11am)
Adrienne Alpert Phone: 818-863-7777

Ask the Mayor: Questions for L.A. Mayor Eric Garcetti Link: [Submit Your Question to Mayor Eric Garcetti](#)

Let us know if this helps out. We are here to assist you with your community needs.

Regards,

Lisa Schechter
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